



Annual Public Forum 2021

Q & A resource

Workforce Supply

1. Support coordinators are often unsure how to assist younger people in residential aged care (YPIRAC) to explore housing options in the community. What workforce capacity building is required to better support exploration of housing for YPIRAC?

In September 2020 the NDIA held a consultation on support coordination and last month it released the [Improving Support Coordination for NDIS Participants paper](#). This paper outlines responses from the consultation and the next steps for improving support coordination.

The importance of training and professional development feature in the paper, reflecting the Summer Foundation's recommendations in [our submission](#) to the consultation.

Support coordinators and NDIS allied health professionals are integral in supporting people with complex needs to achieve good outcomes and live well in the community. It is vital that support coordinators have access to training and resources to build their skills and knowledge to assist younger people to leave RAC and ensure people at risk of entering RAC are supported to find age appropriate housing in the community.

[UpSkill](#) is a Summer Foundation program that offers professional development to support coordinators and NDIS allied health professionals. UpSkill offers [training](#) to support coordinators and allied health professionals to build their capacity to assist participants with complex support needs to explore and find suitable housing and live well in the community.

UpSkill has created these freely available resources:

- [Good practice guide](#) for support coordinators working with people with complex support needs
- [Best practice podcast series](#)
- [NDIS and Housing resources](#)

UpSkill also has a [community of practice](#) where support coordinators and allied health practitioners can share ideas, information and ask questions.

[Housing Hub resources for Support Coordinators](#) has information for support coordinators and participants to assist in the search for housing. At the Summer Foundation we continue to work closely with the NDIA to improve support coordination for participants and assist support coordinators who wish to develop expertise in supporting people with complex support needs.