

The Summer Foundation, in partnership with CEH and Ablelink, is facilitating a suite of live webinars for support coordinators and allied health professionals working with people with complex needs in the Mildura area. The webinars are location specific and will include learning checks, reflective practice and Q&A.

To book your place in one of the webinars listed below go to: [www.trybooking.com/BJTON](http://www.trybooking.com/BJTON)

## Working with people with complex needs

Tuesday 16 June | 10am – 12.30pm

This webinar will assist you to achieve good support and housing outcomes for your clients

### Topics include:

- Complex needs and SDA pathways
- Person-centred, trauma informed and culturally safe practice
- Sustainable funding for support coordination
- Working with nominees, guardians, administrators and advocates

### This webinar will help you understand:

- Emerging opportunities under the NDIS
- How to support people with complex needs to live well in the community
- How specialisation can assist you to do meaningful work and build a sustainable business

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## Working across cultures in the NDIS

Thursday 18 June | 10am – 12.30pm

This webinar explores how NDIS service providers can work effectively with CALD participants and communities. By exploring your own culture and values through fun activities, you can reflect on how these affect interactions with CALD clients who have a disability, in the context of the NDIS.

### Topics include:

- Effective cross-cultural communication throughout the planning and implementation process
- CALD communities' uptake of the NDIS

### This webinar will help you understand:

- How culture can affect understanding of disability and access to services
- How to develop successful strategies for cross-cultural communication



## Evidence for SDA outcomes

**Tuesday 23 June | 10am – 12:30pm**

It is anticipated that only 6 per cent of NDIS participants will be eligible for SDA. If you've been contracted by a participant who may be eligible for SDA, it is vital that you provide NDIA decision makers with housing plans that address the SDA eligibility criteria.

**Topics include:**

- Current NDIA thinking and approaches to SDA funding
- Using our new SDA Housing Plan Template and Guide
- The critical role OTs play

**This webinar will help you understand:**

- The evidence the NDIA needs to determine whether SDA is a reasonable and necessary support for an individual
- Why addressing the *SDA Rules* drives innovation and safeguards the housing needs and preferences of people with disability

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## Running a sustainable support coordination business

**Thursday 25 June | 10am – 12.30pm**

Find out how to deliver quality support coordination and optimise outcomes for participants while respecting your own time in this new billable model. We'll give you tips to find participants, specialise your service, manage business overheads and work with other providers to develop effective solutions.

**Topics include:**

- What makes great support coordination
- Efficiency and sustainability in the NDIS
- NDIS registration (registered, unregistered, sub-contracting)
- Workflow, templates and systems for a support coordinator

**This webinar will help you understand:**

- What support coordination is and why it's important
- What makes great support coordination
- Proven and ethical business practices to enable you to improve your systems to deliver high quality support coordination
- Options to operate as a support coordinator

