

SUMMER FOUNDATION

CONNECT & SUPPORT



COVID-19
RESPONSE

DISCHARGE FOLLOW-UP SERVICE

Due to the COVID-19 pandemic, people with disability may have been quickly discharged from hospital or rehabilitation programs and may not have all the supports in place that they need.

The Summer Foundation's Discharge Follow-up Service is a national, short-term project that will support hospitals, support coordinators and families by following up those with high and complex support needs who are being discharged quickly from hospital. There is no charge for this service.

Who can refer to this service?

- Support coordinators and support workers
- Hospital discharge planners
- Occupational therapists and social workers in hospitals
- People with disability and close others

Who can be referred to this Service?

Summer Foundation staff with clinical backgrounds will provide a phone outreach service to patients aged 18-64 with high and complex disability support needs, who are being discharged or have recently been discharged from hospital. We will:

- Check to see how individuals and their close others are managing post discharge
- Support people to navigate the NDIS and access essential services
- Provide flexible funding for urgent essential services and supports
- Provide information about other assistance organisations
- Support individuals to explore housing options
- Provide information about COVID-19
- Work with support coordinators and support workers

Service outcomes

- People will be connected with appropriate health and NDIS supports
- Improved movement through the NDIS process
- Support services will be in place to meet immediate needs
- More people will be living in appropriate housing
- People will have a better understanding of COVID-19 and how it relates to their situation

How can I access this service?

- If you are a support coordinator, self referring or a family member please click [here](#) to submit an online referral
- If you are a health professional wanting to refer a patient being discharged please click [here](#) to access the referral form
- The Summer Foundation will contact the patient as soon as possible and complete a needs assessment. Follow up calls will be made to ensure the patient is well supported.

More information

Click [here](#) for more information, or contact us on 1300 319 014 or email:

postdischargefollowup@summerfoundation.org.au